

# PROTECT FROM FREEZE (PFF)

## What Is PFF?

Protect your temperature-sensitive freight by choosing our PFF service specifically **designed for LTL shipments that are sensitive to cold temperatures.**

PFF offers reliable protection against freezing conditions, whether you ship chemicals, pharmaceuticals or other temperature-sensitive items, so your goods remain safeguarded during transit.

Offering an added layer of protection for **products that freeze at 0°C or below**, our PFF service includes specialized handling techniques and real-time monitoring to prevent damage from exposure to cold, providing peace of mind that your shipments remain secure throughout transit.

## How It Works

To request PFF, **you must clearly mark “Protect from Freezing” on your Bill of Lading (BOL).**

We implement rigorous measures to protect your freight in cold weather from pickup through the final mile of delivery. Our team monitors weather conditions and uses comprehensive safeguards such as heated trailers and terminals to help ensure your shipments consistently arrive on time and in optimal condition.



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**North American Coverage:** Protected delivery available to all direct points across Canada and the US.

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**Special Handling:** Heated trailers and fully climate-controlled terminals ensure optimal protection of your freight. All the PFF shipments in trailers are clearly marked on the shipping manifest.

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**Reliable Seasonal Operation:** Available from October 1 through May 1, PFF ensures protection during the harshest weather.

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**Real-Time Updates:** Get weather alerts on [dayross.com/service-updates](https://dayross.com/service-updates) and by email.

## Learn more

For terms and conditions, refer to our **Domestic Master Tariff** and **Cross Border Rules** on the [Guides](#) page at [dayross.com](https://dayross.com).

Connect with our sales team to learn more.