

ACCESSORIAL CHARGES

CODE	DESCRIPTION	WHEN THEY APPLY
AFTHRS*	After Hours Pickup/Delivery	This charge is applied to a pro ONLY when the customer has requested a pick-up or delivery outside of the normal business hours of 8AM to 5PM*. If the driver begins their run early and delivers freight before our business hours, the customer would not be charged an after-hours fee. <i>*Regular business hours for Southbound US shipments are 9 AM to 5 PM.</i>
APTFGT	Appointment Freight	This charge is applied to a pro when delivery has been requested at a specific date and time or specific time of day, ex: AM/PM delivery.
CALNOT	Call Notification	This charge is applied by our Billing Team when the customer's Bill of Lading specifies a call is required before delivery. When the customer is contacted, if an appointment is required, the customer will only be charged the appointment fee. If the customer is contacted, no appointment required, they will be billed only a Call Notification fee. The customer will never be charged both fees on one invoice.
DANGER	Dangerous Goods & Hazardous Materials	This charge is applied when handling Dangerous Goods & Hazardous Materials as outlined in the Canadian and US Shipping Regulations.
DEMURR	Demurrage Detention without Power	This charge is applied when a trailer is detained without the driver/tractor at the shipper or consignee location. First 24hrs are free on all shipments; charges will begin after the free period (if trailer is detained on our own property, storage charges apply).
DESTUF	Destuffing	This charge is applied when freight is brought in from an ocean container and cross-docked. Container is picked up and delivered to a port (DRAYAGE).
DETENT	Detention LTL with Power Unit	This charge is applied when a trailer is detained at the shipper or consignee location with the driver/tractor. First hour free, any additional time will be billed to customer.
DETENT	Detention TL with Power Unit	This charge is applied to shipments exceeding 30,000lbs when trailer is detained at the shipper or consignee location with the driver/tractor for more than two hours past the original appointment time.
INSDLY	Inside Delivery	Charges will be applied when one or more of the following situations arise: 1) Driver is required to go beyond immediate area of receiving door; 2) Requested delivery to a location other than the ground floor; 3) The handling unit(s) of the freight exceeds the width and or height of the receiving door and the driver must break down the unit(s) to complete the pick-up or delivery, where the actual weight of any individual piece exceeds 75lbs or the actual weight of the total shipment exceeds 300lbs.
LABOUR	Lumpers/Labourer	This charge is applied when extra assistance is requested or required during delivery, instead of the driver or assisting the driver in off-loading. Also referred to as 'Swamper' or 'Lumper'.
PRESDL	Private Residence Delivery	A business located within a residential zone even if they open and close at set times. Working farms, schools & churches are considered businesses regardless of their location and will be subject to this charge. We do not handle shipments where the shipper and consignee are both residential. Customers will not be charged inside delivery if residential fees have already been billed.
PRESPU	Private Residence Pick-Up	
RECONS	Reconsignment	This charge is applied when there has been a written request submitted by the customer paying for the freight charges to deliver shipment to an address different from what was noted on the original Bill of Lading.
REDELY	Redelivery	This charge is applied when a driver has made an attempt to deliver shipment and the consignee is not receiving, not open, etc. The PRO will be removed from the driver's Delivery Manifest with an "R" notation.
SATSUN	Saturday or Sunday Pick-Up or Delivery	This charge is applied when customer has requested a weekend pick-up or delivery.
STORAG	Storage Fees	This charge is applied to a pro when the shipment requires storage in our facility or on a trailer at our terminal location. The first 24hrs are free for all shipments.
TLGDEL	Tailgate Delivery	This charge is applied to a PRO if the use of a hydraulic tailgate is required at the time of delivery because the consignee has no dock and any individual piece weight exceeds 75lbs or total shipment exceeds 300lbs. If the tailgate requirement is not noted on the handheld device or delivery bill, then the driver must note on POD and have consignee sign or use Additional Services Form (ASF).
TLGPU	Tailgate Pick-Up	This charge is applied to a PRO if the use of a hydraulic tailgate is required at the time of pick-up because the consignee has no dock and any individual piece weight exceeds 75lbs or total shipment exceeds 300lbs. If the tailgate requirement is not noted on the handheld device or Bill of Lading, then the driver must note and have consignee sign or use Additional Services Form (ASF).